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CONFIRMATION NO. 4771

SERIAL NUMBER	FILING or 371(c) DATE	CLASS	GROUP ART UNIT	ATTORNEY DOCKET NO.
10/632,615	07/31/2003	370	2616	NUASI-00101
RULE				
APPLICANTS Carl Schoeneberger, Dallas, TX; Justin Broughton, Alameda, CA; Michael P. Dimitroff, Sunnyvale, CA; Kevin McPartlan, Saratoga, CA; Charles Hymes, Pacifica, CA; Chandra Pisupati, Mountain View, CA;				
** CONTINUING DATA ***** This appln claims benefit of 60/404,076 08/16/2002 <i>OK, BTO, 8/3/2007</i> and claims benefit of 60/435,974 12/20/2002				
** FOREIGN APPLICATIONS ***** <i>NONE, BTO, 8/3/2007</i>				
** IF REQUIRED, FOREIGN FILING LICENSE GRANTED *** SMALL ENTITY ** 04/10/2004				
Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Verified and Acknowledged <i>[Signature]</i> Examiner's Signature	<input type="checkbox"/> Met after Allowance Initials	STATE OR COUNTRY TX	SHEETS DRAWINGS 38	TOTAL CLAIMS 92
INDEPENDENT CLAIMS 3				
ADDRESS FULBRIGHT & JAWORSKI L.L.P 2200 ROSS AVENUE SUITE 2800 DALLAS, TX 75201-2784 UNITED STATES				
TITLE Contact center architecture				
FILING FEE RECEIVED 1023	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	